



# JIIFlect

## JITO INCUBATION CENTRE IS NOW IN DELHI!

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### VISION

To become India's leading platform for nurturing innovation and entrepreneurship across regions, empowering founders to build impactful, scalable ventures.

### MISSION

To position Delhi as a thriving hub for early-stage innovation by supporting founders with world-class incubation, mentorship, and access to capital.





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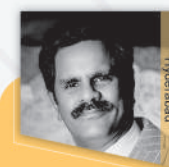
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# The BluSmart Wake-Up Call: A Must-Read for Angel Investors

By Jinal Shah - Head of Portfolio, JIIF Team

Angel investing offers the thrill of backing the next big idea, but it also carries high risk. Thorough due diligence, a clear understanding of the business model, and realistic expectations are paramount for any startup investing.

**The case of BluSmart, an electric ride-hailing startup, offers key lessons for early-stage investors.**

BluSmart entered the market with a bold vision—an all-electric, sustainable alternative to ride-hailing giants. It attracted significant attention and funding, especially during the EV boom. The specific niche BluSmart operates in – electric ride-hailing – faces its own set of challenges, including competition, infrastructure limitations (charging stations), and the high upfront costs of EVs.

However, the company reportedly faced operational inefficiencies, low fleet utilization, and high cash burn. Additionally, questions have been raised around its corporate governance and capital allocation decisions. While the long-term vision may still be intact, early investors may be dealing with value erosion due to lack of execution discipline.

**As an angel investor, here are four crucial takeaways from such cases:**

## 01 SCRUTINIZE UNIT ECONOMICS EARLY

A great vision means little if the company can't operate profitably on a per-unit basis. Look beyond the pitch deck and understand customer acquisition cost, lifetime value, and utilization rates. Investors must assess if the business model is truly scalable and sustainable in the long run and keep on revisiting progress on timely basis.

## 03 BEWARE OF HYPE CYCLES

Electric mobility, Web3, or AI—every trend comes with a hype wave. Distinguish between companies solving real, scalable problems and those chasing investor enthusiasm.

## 02 DEMAND GOVERNANCE DISCIPLINE

Founders often have strong product minds but weak financial discipline. Ensure there's a robust reporting structure, frequent updates, and proper board oversight—even in early stages. In fact, more robust companies ensures the compliance and governance is built-in early on.

## 04 EXIT AT THE RIGHT TIME

For Angels, the right time of exit is the most important decision. An opportunity to exit was offered by the founder himself in 2022 for a full buyout of the investor shares. Only few investors had actually opted for the option

*Angel investing isn't just about writing a cheque. It's about active evaluation, ongoing mentorship, and pushing for transparency. BluSmart's journey isn't over, but its struggles remind investors to temper optimism with rigorous diligence.*

*The BluSmart case underscores that even seemingly promising ventures can face significant headwinds. Angel investors must conduct thorough due diligence, understand the inherent risks, and maintain realistic expectations to navigate the exciting yet challenging world of startup investing.*





# The D2C Mismatch: When Capital Doesn't Align with Capability

By Aakar Jain – Secretary, JITO Shark Angels (2024–26)

Between 2020 and 2022, D2C seemed like the perfect startup play:

Easy to launch, quick to scale, and full of investor appetite.

A nice-looking brand, some paid ads, and a good logistics partner—that's all it took to ride the wave.

But then reality hit.

By 2023, CACs were surging, repeat rates were falling, & operations couldn't keep up with ambition.

Brands began to plateau. Profits stayed elusive. Investors pulled back.

The verdict? "D2C doesn't work."

But I don't believe the model is broken.

What's broken is the **alignment between capital and capability**.

## Where It Goes Wrong

Too often, D2C is funded like SaaS—with expectations of linear growth and operational leverage. But D2C bleeds through inventory, returns, and inefficient logistics. Yet many investors fund founders without verifying:



True repeat rate



SKU-level profitability



Inventory turnover by channel

They back decks, not discipline. Then wonder why scale stalls.

## What Actually Works

The brands that thrive today don't just have good design.

They have strong backend fundamentals—and investors who understand them.

Look at Atomic Capital: they don't chase hype. They underwrite supply chains, not slogans. Their success shows that **clarity and capability matter more than velocity**.

The best founder–investor partnerships in D2C align on:

Realistic timelines

Operational transparency

Margin focus before marketing push

## The Way Forward

**"D2C hasn't failed. We've just been funding it with the wrong expectations."**

As we move into 2025, the winning brands will be the ones that go deep, not wide. They'll retain before they scale. They'll optimize before they advertise.

This category still has headroom—if we stop expecting software-style returns from physical businesses.

**It's not about less capital. It's about smarter capital.**

Author Bio:

– Aakar Jain is the Founder of Marketplace Guru and Secretary of JITO Shark Angels (2024–26), with deep operating experience in helping D2C brands scale across global marketplaces & quick commerce platforms.

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